

FEATURE OVERVIEW

The **Information frameworks** feature provides a mechanism for supporting materials or information to be made available to users of Realizeit as they navigate the system. This information can be made accessible based on multiple context factors including the user role (i.e. if they are logged in as a student, instructor, etc.) and the current active page (i.e. if on the login page, the map, in a lesson, etc.).

Realizeit 3.3 has built a generic **Information framework** that can be employed and/or adjusted by an institution.

FEATURE USE

CONFIGURATION

Information frameworks are standalone entities available from the configuration menu. Each framework is used to store granular items of information that can be made available for users of Realizeit. Each item of information has several configuration options available.

- *When should the item be shown* – The role, view, and selector options define the conditions under which the information should be shown. See table below for more information.
- *What should be shown* – The label, contents and category define what the end user will see. The contents may include references to images, videos, and files as necessary.

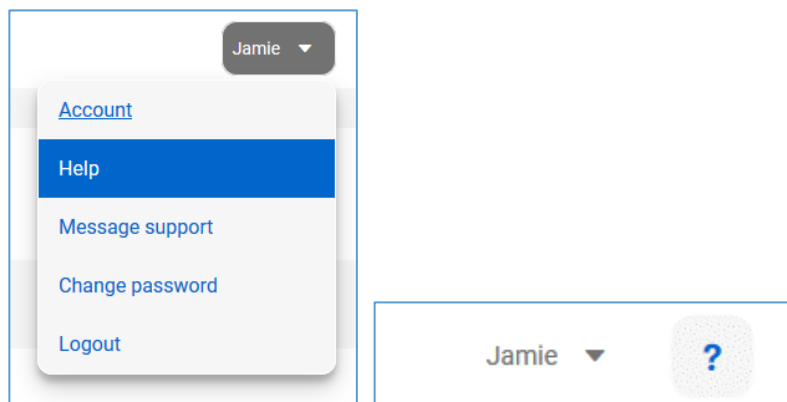
Option	Purpose
Role	This specifies a role (e.g. learner, instructor, etc.) for which the information item is relevant. The item will only be available to users logged in as that role.
Trigger view	This specifies a system view (e.g. login page, in a lesson, in determine knowledge, viewing a grading rubric etc.) for which the information item is relevant. The item will only be available when that view is active. There are approximately 100 possible views.
Selector	This specifies a jQuery selector for which the information item is relevant. The item will only be available to users when the jQuery selector finds an element on the page.

Information frameworks are made available to users through sharing records. For example, if a framework is shared to an organization, then users of that organization will have visibility of the items. Information frameworks can also be generally shared, which provides visibility to all users and allows items to be made visible to users before login.

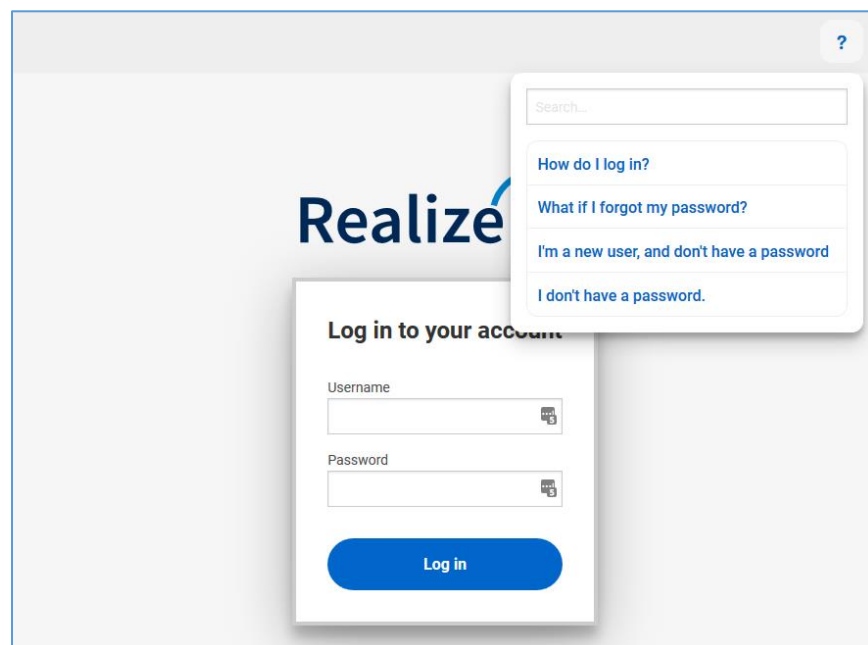
USER EXPERIENCE

All roles experience **Information frameworks** in a similar way. Access to a list of information items is through a help button or icon available in the user interface. There is a different access point for regular (always available) and exceptional (available only on this page) help items, but the interaction of items within these is similar.

Access to regular help items is through a help button shown in the user menu dropdown. This button is designed to always be available for consistent access throughout the interface. Access to exceptional help items is through a help icon that animates into view when on relevant pages.



When either access point is clicked, a list of information items is displayed. These are shown in the order specified in the framework, and are optionally organized by category if configured. Clicking the help icon again, or clicking anywhere outside of the expanded area will close the information list.



Users can search for the information they seek by typing in the search bar. If the search phrase is found in the label or the contents, it will be highlighted to the user. When the user clicks on any of the information items, the contents are then expanded underneath. This may be simple text, or may include HTML elements as specified in the definition.

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Search...

[How do I log in?](#)

[What if I forgot my password?](#)

You can resent your password. Click on the 'reset password' link and follow the prompts.

[I'm a new user, and don't have a password](#)

[I don't have a password.](#)